

Developmental Services Ontario

Central East Region

NEWS

Spring/Summer Edition – July 2016

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Just when we thought things could not be busier, the DSO CER along with all other DSOs across the province are in the midst of preparing for data validation and training activities related to the launch of the upgrades to the provincial database, planned for the end of the calendar year.



In an effort to ensure data currency and integrity, a file update project is underway for those who have completed their application package prior to January 2016 with immediate core service requests. The update will be conducted by the phone over the months of July and August and will take approximately 10 minutes to complete. If you receive a call from the DSO and have changes to your situation or service requests, please call us back so that we can update your information. We do ask our service agency partners to help us in encouraging responses to our calls for updated information.

As identified in our workplan based on Satisfaction Survey results, knowing that the Supports Intensity Scale can be difficult to interpret, our DSO is planning information sessions in the fall for providers and families to better understand the tool and how it can inform life planning. We will keep you updated on our progress and will provide notice of these upcoming events in the near future.

Wishing you all a safe and enjoyable summer.

Kind regards,

We value your feedback






If you have comments you think would be helpful for the DSO to hear regarding your experience or about the information that we are sharing, please let us know by completing the DSO CER Satisfaction Survey at:

www.yssn.ca/DSO-Ontario-Central-East-Region

Click on :

"Send us your Feedback"

Thank-you!

				
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Have an upcoming information session, program or drop in event? Please send the event details to dsocentraleast@yssn.ca so that we can share with applicants.

Area	Service Type	Service Requests Immediate readiness for service*	Service Requests Future/long-term need*	# of Resources Declared April 1-June 30, 2016
RESIDENTIAL				
<i>For residential requests, we have further broken down the information into those who indicated acceptance of a service if offered today from those who are planning for services in the future.</i>				
Durham	Group Home	395	218	1
	Supported Independent Living	263	173	2
	Associate Family	121	57	0
	Individualized Residential Support	242	96	0
HKPR	Group Home	312	39	2
	Supported Independent Living	249	105	8
	Associate Family	115	29	2
	Individualized Residential Support	51	37	0
Simcoe	Group Home	316	169	12
	Supported Independent Living	229	136	8
	Associate Family	66	93	1
	Individualized Residential Support	72	71	0
York	Group Home	539	527	2
	Supported Independent Living	344	334	1
	Associate Family	90	94	0
	Individualized Residential Support	138	221	0

(*) a person can request more than one service in more than one geographic area

What is Individualized Residential Support?

Developed to help someone meet their goal of living more independently (or more interdependently) in the community, this model is often less structured than other residential supports, is designed specifically for the particular individual and relies on both family/natural supports and community based services.

Area	Service Requests [±]
COMMUNITY PARTICIPATION	
Durham	903
HKPR	663
Simcoe	830
York	1397

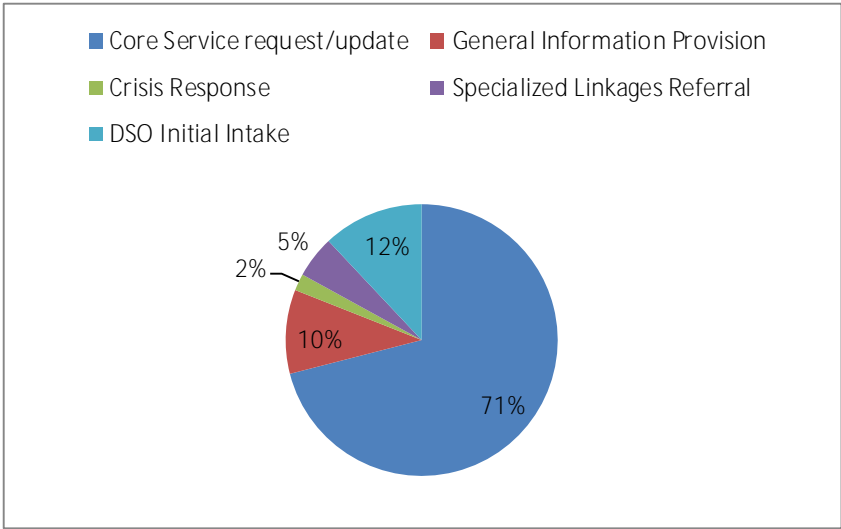
[±] a person can request more than one service in more than one area

Area	Service Requests [±]
RESPITE	
Durham	633
HKPR	413
Simcoe	510
York	1042

[±] a person can request more than one service in more than one area

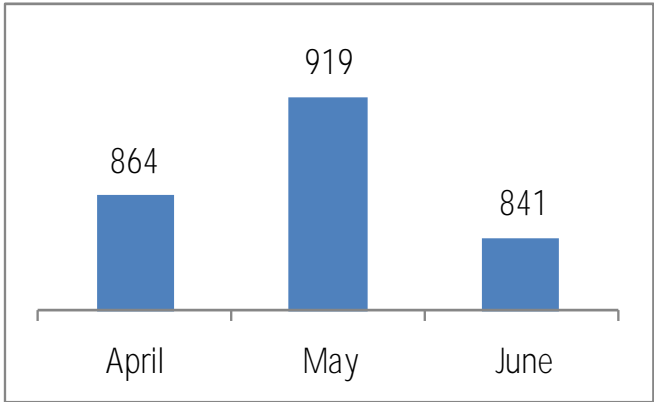
Call Centre Activity April 1, 2016-June 30, 2016

Total Contacts	Area				
	York	Durham	Simcoe	HKPR	Other
2624	705	739	637	427	107



Caller Inquiries/Requests

Did you know?
 To date this fiscal year, 47% of applicants to the DSO are under 18.



Contacts by Month

Did you know?
 The number of new applicants to the DSO this quarter is the highest number of referrals between April and June since 2012.

Check out our DSO CER Resources Page!
www.yssn.ca/DSO-Resources

Intake, Eligibility, Assessment & Urgent Response Activity April 1, 2016-June 30, 2016

Activity	Total
Intake	
No. of Intakes	235
Eligibility Confirmation	
No. of Applicants Confirmed Eligible	90
No. of Applicants Deemed Ineligible (includes those who are not yet 18 but otherwise eligible)	95
Assessments	
No. of Assessments	302

NOTE: Statistics presented are according to DSCIS as of July 4, 2016

Did you know?

There are 8270 individuals registered in the provincial database in the DSO CER area eligible to receive adult developmental services!

Urgent Response Activity

Area	Urgent Responses Initiated Apr 1, 2016—June 30, 2016
Durham	18
HKPR	12
Simcoe	19
York	24

Looking for other resources?

Check out:

Connectability.ca

Planningnetwork.ca

211ontario.ca

Respiteservices.com

We understand that life happens. Please provide us with as much notice possible if you need to cancel your appointment so that this time can be used to support someone else who is waiting.

Thank-you!