



Provincially Funded Health and Social Services

Health and social services are funded in Ontario by the Ministry of Health and Long-Term Care, the Ministry of Community and Social Services and the Ministry of Children and Youth Services.

The Ministry of Health and Long-Term Care

The Ministry of Health and Long-Term Care administers the health care system and provides health-related programs and services to the Ontario public.

Contact information

Service Ontario Information line

 1-866-532-3161

info@mo.gov.on.ca

Community Services

- **Community Care Access Centres (CCACs)**
Local CCACs provide access to long-term care homes and to government-funded homes and community services.
- **Community Health Centres (CHCs)**
CHCs provide primary health and health promotion programs for individuals, families and communities.
- **General Hospitals**
There are over 211 hospital sites across Ontario. These include public hospitals, private hospitals, federal hospitals and cancer care hospitals.
- **Ontario Health Insurance (OHIP) Offices**
OHIP offices issue Ontario residents a health card that shows that the card holder is entitled to health care services paid for by the provincial government.
- **Psychiatric Hospitals**
Local psychiatric hospitals provide mental health services.
- **Public Health Laboratories**
Public health laboratories provide laboratory testing and expertise for disease prevention and the protection and promotion of the health of Ontarians.
- **Public Health Units**
Local health units administer health promotion and disease prevention programs to inform the public about healthy growth and development, healthy lifestyles, communicable diseases and screening services.
- **Seniors' Care**
A variety of health-related services help to support people at home or in facility-based care.

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Programs

- **Addictions**
Services are available in community agencies, general hospitals and psychiatric hospitals to help an individual deal with an alcohol, drug or gambling addiction.
- **Assistive Devices**
The Assistive Devices Program provides financial assistance to Ontario residents with long-term physical disabilities to help them get equipment and supplies to live independently.
- **Children's Health**
The Ministry has several programs to support the health of babies and children, including screening for diseases and dental care.
- **Colorectal Cancer Screening Program**
The Colorectal Cancer Screening Program increases access to screening for Ontarians 50 years and older.
- **Drug Programs**
The cost of many prescription drugs are covered for Ontarians 65 of age or over, for Ontarians residing in long-term care facilities or Homes for Special Care and for Ontarians who are recipients of the Home Care Program or the Trillium Drug Program.
- **Emergency Health Services**
This branch directs the provision of land and air ambulance services across Ontario.
- **Emergency Management Unit (EMU)**
The EMU ensures readiness for any emergency with health implications. Information is available on infectious diseases, emergency planning and preparedness.
- **French Language Health Services**
This office ensures that health services in Ontario are available in French as needed.
- **Health Advisories and Travel Health**
This program provides health advisories, travel health internet links and information about air quality, food safety and water safety.
- **Health Care Professionals Regulation**
Each regulated health profession has a college that sets the standard for skills, knowledge and behaviour for members. The public can contact the college to find a health care professional or to make a complaint about care.
- **Hepatitis C**
An individual who contracted the hepatitis C virus through the blood system in Ontario before July 1, 1986, or between July 2, 1990 and September 28, 1998, or a representative of the estate of a person who has died and contracted hepatitis C through the Ontario blood system during the above periods, is eligible for financial assistance.
- **HIV and AIDS**
Current information about Human Immunodeficiency Virus and AIDS, the most advanced form of the disease, is available.
- **Immunization**
Publicly funded vaccines for routine childhood immunizations, including vaccines for chicken pox, meningococcal meningitis and pneumococcal disease, are available.
- **Independent Health Facilities**
The Independent Health Facilities Program licenses, funds and coordinates quality assurance assessments of community-based non-hospital facilities that provide insured diagnostic services or insured surgical/treatment services.

- **Influenza Immunization Program**
The influenza vaccine is available free of charge to Ontario residents. It is the most effective way to avoid the flu.
- **Mental Health**
Current information is available about programs and services available to individuals with mental illness and to their families.
- **Midwifery**
A midwife can provide all necessary care for a healthy woman and her baby throughout pregnancy, birth and for six weeks afterward. Midwifery is available at no charge to residents of Ontario.
- **Nursing Campaign**
A public education campaign focuses on retaining and attracting nurses.
- **Ontario Health Insurance Plan**
The Ministry pays for a wide range of medical services necessary for Ontario residents.
- **Organ and Tissue Donation**
The Trillium Gift of Life Network is the Ontario agency coordinating organ and tissue donation.
- **Public Health**
The Public Health Program focuses on health protection, disease screening and health promotion.
- **Rabies**
The Ministry works with local Public Health Units and the Ministry of Natural Resources to raise awareness of the presence of rabies.
- **Seniors' Care**
A variety of government-funded services are available to seniors to support them at home or in facilities.
- **Severe Acute Respiratory Syndrome (SARS)**
SARS information and procedures are available to the public.
- **Telehealth Ontario**
Telehealth Ontario is a free, confidential telephone service 24 hours a day, 7 days per week. A registered nurse provides health advice or general health information.
- **West Nile Virus**
The Ministry works with local Public Health Units and Health Canada to monitor the presence of West Nile Virus in Ontario.

The Ministry of Community and Social Services

The Ministry of Community and Social Services supports Ontario's most vulnerable citizens through opportunities for participation in community life, financial assistance and the development and implementation of accessibility standards.

Contact information

Central East Region Office
Ministry of Community and Social Services
17310 Yonge Street, Unit 1
Newmarket, ON, L3Y 7R8

☎ **1-877-669-6658, 905-868-8900**
☎ **905-895-4330** (Fax)

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Community Services

- The Ministry funds community agencies and municipalities to provide supports for Aboriginal communities, the homeless, and adults with special needs, the deaf-blind and others who are socially disadvantaged.
- Ministry supported services are delivered in various ways:
 - Directly by ministry staff
 - By municipal social services, with costs shared between the province and municipalities
 - By community organizations under transfer payment agreements with the Ministry
 - By First Nations

Programs

- **Aboriginal Healing and Wellness Strategy**
A number of ministries have formed a partnership with 15 First Nations and Aboriginal organizations. Funds are provided for priority services designed, delivered and managed by Aboriginal peoples for their communities.
- **Accessibility for Ontarians with Disabilities**
The Ministry works towards achieving by 2025 accessibility for Ontarians with disabilities to services and facilities. Financial assistance, resources and information are available to businesses and organizations. Accessibility standards are being enforced, and education and guidance are available to the public.
- **Developmental Services**
The Ministry works towards achieving full participation by people with developmental disabilities in their community. Community and specialized services are being strengthened, and remaining institutions in Ontario for adults with a developmental disability are being phased out.
- **Domestic Violence**
The Ministry funds a number of programs and services to help women and their children live free of domestic violence.
- **Family Responsibility Office**
This office helps families in Ontario receive financial support to which they are entitled by enforcing court ordered support responsibilities.
- **Homelessness Prevention**
The Ministry provides funding to municipalities for a range of services to help people who are homeless or at risk of becoming homeless. Municipalities manage the programs and services through partnerships with non-profit agencies.
- **Ontario Disability Support Program (ODSP)**
ODSP provides financial and employment supports to people with disabilities. Ontarians 65 years or older who are not eligible for Old Age Security may qualify for ODSP financial supports.
- **Ontario Works**
Ontario Works provides income and employment assistance for people who are in temporary financial need.

The Ministry of Children and Youth Services

The Ministry of Children and Youth Services offers families services they may need to access at different stages of their child's development and offers youth services they may need to become productive adults.

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17310 Yonge St. Unit 1, Newmarket, Ontario

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Community Services

- The Ministry funds behavioural intervention for children with autism; services and supports to children with special needs and other supports to children and youth at high risk.
- Services are provided in partnership with school boards, public health units, municipalities and child care and children's services providers.

Programs

- **Aboriginal Children and Youth**

Programs for aboriginal children and youth include services for children and youth who may have been affected by alcohol before birth. Other programs are specific for ages 0-6 and 7-12 years and respect cultural backgrounds and traditions.

- **Best Start**

A range of services makes sure that children in Ontario are ready to learn by the time they start Grade One.

- **Children's Information Portal**

This site (www.childrensinfo.ca/eng/index.html) brings together information about all the children and youth programs and services provided by the Government of Ontario

- **Child Well Being and Protection**

Children's aid societies investigate abuse or neglect of children under the age of 16, care for and supervise children under their care or supervision, counsel and support families for the protection of children and place children for adoption

Foster Care

Foster care is an option for providing safe homes for children who cannot live safely with their own parents or caregivers.

- **Ontario Child Benefit**

A one-time yearly payment helps Ontario families with low incomes provide for their children.

- **Ontario Early Years Centres**

These centres offer programs and activities for children up to the age of six years and their parents or caregivers. Areas covered include pregnancy, parenting, early child development and early learning and literacy.

- **Special Needs**

The Ministry funds a range of services and supports to address the needs of children and their families related to autism, mental health, developmental disability, physical disability, rehabilitation, residential settings, respite and special services in the home.

- **Youth**

The Ministry is developing services and programs for youth in under-served areas across Ontario. Other programs and services exist for young people who have been involved with the criminal justice system. YouthConnect.ca is a website just for young people, where they can find all kinds of information about programs and resources for them.

Disclaimer: Although every reasonable effort is made to present current and accurate information, being listed does not indicate that the service is recommended or endorsed by York Support Services Network (YSSN) or the Developmental Services Ontario Central East Region (DSO CER). As this information is created and maintained by a variety of sources both internal and external, we would like to recommend that you contact the organizations directly, as information can change periodically without notice



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